

4. The Customer Loan Amount must be greater than or equal to \$1,500 and less than or equal to \$20,000 and must not exceed the Customer's share of the installed cost of the energy-efficiency measures installed under the Company's approved energy-efficiency programs.

At its sole discretion, the Company shall determine eligibility for service under this program subject to the availability of program funds.

Any Customer taking service under this program must remain a Delivery Service Customer of the Company at the property where the energy-efficiency measures are installed. In the event the Customer does not remain a Delivery Service Customer of the Company at the property where the energy-efficiency measures are installed, any remaining charges under this program shall immediately become due and payable.

CUSTOMER LOAN AGREEMENT

Participating Customers shall be required to execute a separate Customer Loan Agreement which will specify the fixed monthly charge and the terms of the payment period. A Customer can choose to pay the remaining balance owed to the Company at any time. A late payment charge as described in the Terms and Conditions for Delivery Service section of the Company's Tariff is applicable to the monthly charges rendered under this program. Participating Customers are not subject to disconnection of electric service for nonpayment of the charges under this program.

The Customer Loan Amount shall be paid to the Company by the Participating Customer through a fixed monthly charge applied over a term of months as established in the Customer Loan Agreement. Residential Participating Customers may specify the repayment term of the Customer Loan Amount subject to ~~at~~ the maximum repayment term limit of 24 months. When requested by the customer, the term of a Residential Customer Loan Agreement may be extended or payments temporarily deferred for financial reasons at the discretion of the Company to a maximum term length of 36 months. Non-Residential Participating Customers can choose to accelerate the payment period term specified in the Customer Loan Agreement by paying a higher monthly charge and can revert at any time to the minimum monthly charge available to the Customer as specified in the Customer Loan Agreement. When requested by the customer, t~~he~~ term of a Non-Residential Customer Loan Agreement may be extended by the Company to recover its costs for missed payments or payments temporarily deferred for financial reasons at the discretion of the Company.

Effective: ~~September 1, 2019~~May 1, 2020

Title: President and Chief Operating Officer

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Issued: May 1, 2020

Issued by: /s/ Joseph Purington
Joseph Purington

Effective: May 1, 2020

Title: President and Chief Operating Officer